BROWSE & BREW

A Letter from the OFPSA President President of OFPSA

TRACY L. DRUMM Office of Steven H. Dayan, MD, FACS Contact Tracy at: 312.335.1700 tracy@drdayan.com



Whether on your next long flight or simply enjoying a quiet evening at home, I encourage you to explore the lessons and journeys awaiting you in these books. The various topics will challenge the way you think, provide tips to help you work smarter not harder and even help overcome personal obstacles. Grab a paperback and let the quest begin.



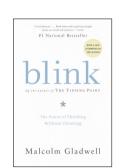
AN UNEXPECTED DISCOVERY

This fall, the Officers of the Organization of Facial Plastic Surgery Assistants gathered in the back of a large, chilly hall in sunny San Francisco. Sitting behind a sea of eager minds, we gleefully listened to the booming voices of the many industry experts. As their pearls echoed throughout the convention center, a theme began to emerge within the advice. In addition to the technical guidance offered, nearly all of our speakers

recommended a book that had impacted their practice, business or personal life.

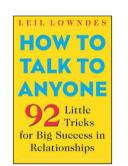
Juxtaposing the notes of the officers, we compiled a recommended reading list from the 2011 annual conference. The "OFPSA Top 10 Reading List" has turned the words from our expert faculty into permanent advice that can now be shared with future members and colleagues.

The OFPSA's TOP 10 Reading List }



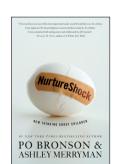
BLINK: The Power of Thinking Without Thinking by Malcolm Gladwell

HOW TO TALK TO ANYONE:



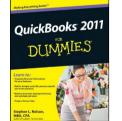
92 Little Tricks for Big Success in Relationships by Leil Lowndes

NURTURESHOCK:



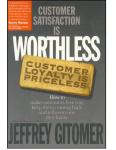
New Thinking About Children by Po Bronson and Ashley Merryman

QUICKBOOKS 2011 FOR DUMMIES



by Stephen Nelson

CUSTOMER SATISFACTION IS WORTHLESS, **CUSTOMER LOYALTY IS PRICELESS:**

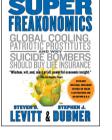


How to Make Them Love You. Keep You Coming Back, and Tell Everyone They Know by Jeffery Gitomer

SURVIVAL OF THE PRETTIEST:

The Science of Beauty by Nancy Etcoff

SUPER FREAKONOMICS: Global Cooling, Patriotic Prostitutes, and Why Suicide



Bombers Should Buy Life Insurance by Steven D. Levitt and Stephen J. Dubner

DRIVE: The Surprising Truth About What Motivates Us by Daniel H. Pink



WHO: The 'A' Method to Hiring by Geoff Smart and Randy Street



THE HAPPINESS **ADVANTAGE:** The Seven Principles of Positive Psychology That Fuel Success and Performance at Work by Shawn Achor